

State Cabinet Agency Results for Action Item 1 of the Performance Audit on Cell Phone Use

March 8, 2012

SAO Cell Phone Performance Audit - ISSUE 1: Action Steps and Time Frame

- Per the Governor's directive, the OCIO will compile information received from agencies to report further reductions and optimizations. March 2012

State Reductions and Optimizations

Issue 1 performance results are provided by the OFM Office of the Chief Information Officer (OCIO) on behalf of executive branch agencies, and include responses from separately elected officials.

	Management Response * (as of Sept. 2011)		Governor's Directive ** (Oct 2011 – Feb 2012)		Combined Performance	
	# of Devices	Est. Annual Savings	# of Devices	Est. Annual Savings	# of Devices	Est. Annual Savings
Eliminated Devices	1,887	\$ 537,805	1,563	\$ 610,192	3,450	\$1,147,997
Optimized Devices	753	\$ 194,760	2,213	\$ 325,027	2,966	\$519,787
TOTAL	2,640	\$ 732,565	3,776	\$ 935,219	6,416	\$1,667,784

* Many agencies had started the process of eliminating and optimizing devices while the audit was underway. These efforts were reported as part of the management response.

** The Governor's Directive, issued after the Management Response was submitted, generated additional savings from eliminating and optimizing devices. The detailed results are reported below in Appendices A and B.

Definitions

Cell Phone/Device: Cell phone, smartphone, data card, or any other type of device on a cellular network plan through the state's master contracts or otherwise.

Eliminated/Reduced: Agency canceled/terminated cellular device and service plan, where it made business sense.

Optimized: Agency moved cellular device from one service plan to another (e.g. pooled plans, etc.) to reduce costs.

Appendix A: Governor's Directive - Agency Reductions and Optimizations (February 2012)

State Agencies	Reductions	Estimated Annual Savings	Optimizations	Expected Annual Savings	Remaining Number of Cell Devices
Accountancy, State Board of	0	\$0	0	\$0	3
Agriculture, Department of	1	\$265	0	\$0	542
Washington State Arts Commission	2	\$646	0	\$0	0

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State Agencies	Reductions	Estimated Annual Savings	Optimizations	Expected Annual Savings	Remaining Number of Cell Devices
Attorney General, Office of	69	\$2,566	0	\$0	412
Board of Tax Appeals	0	\$0	0	\$0	0
Board for Volunteer Firefighters	0	\$0	0	\$0	0
Commission on African American Affairs	0	\$0	0	\$0	1
Washington State Commission on Asian Pacific American Affairs	0	\$0	0	\$0	2
Commission on Hispanic Affairs	0	\$0	1	\$1,200	2
Criminal Justice Training Commission	15	\$8,000	50	\$1,800	55
Commerce, Department of	14	\$9,287	5	\$300	98
Columbia River Gorge Commission	0	\$0	0	\$0	1
Consolidated Technology Services	51	\$13,556	3	\$1,464	95
Archaeology and Historic Preservation	2	\$1,163	5	\$800	5
Early Learning, Department of	21	\$5,460	0	\$0	228
Department of Enterprise Services	18	\$736	10	\$379	293
Financial Institutions, Department of	5	\$3,331	43	\$2,968	178
Fish and Wildlife, Department of	26	\$3,429	36	\$4,629	815
Natural Resources, Department of	83	\$30,864		\$20,500	612
Corrections, Department of	138	\$63,720	199	\$54,360	1,732
Health, Department of	43	\$16,000	0		485
Licensing, Department of	71	\$41,570	0	\$0	281
Revenue, Department of	8	\$3,827	0	\$0	188
Transportation, Department of	338	\$133,727	515	\$107,915	3,057
Retirement Systems, Department of	7	\$2,037	9	\$2,015	26
Blind, Department of services for the	4	\$765	0	\$0	44

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Social and Health Services, Department of	201	\$47,071	0	\$0	3,087
Ecology, Department of	11	\$3,533	121	\$22,652	768
Environmental and Land Use Hearings Office	0	\$0	0	\$0	1
Economic Revenue Forecast Council	0	\$0	0	\$0	1
Employment Security Department	89	\$33,000	330	\$8,900	627
Eastern Washington State Historical Society	0	\$0	0	\$0	0
Gambling Commission	26	\$15,500	0	\$0	158
Governor's Office of Indian Affairs	1	\$1,200	0	\$0	2
Governor, Office of the	11	\$7,696	0	\$0	16
Health Care Authority	17	\$9,020	12	\$2,880	130
Higher Education Coordinating Board	3	\$3,240	4	\$1,440	19
Housing & Finance Commission, Washington State	4	\$48	12	\$1,320	12
Industrial Insurance Appeals, Board of	7	\$1,821	0	\$0	0
Labor & Industries, Department of	77	\$40,142	66	\$17,633	1,089
Liquor Control Board	17	\$6,919	0	\$0	165
Law Enforcement & Fire Fighters Plan2 Retirement Board	0	\$0	0	\$0	2
Lottery Commission, Washington State	7	\$4,458	0	\$0	59
Administrative Hearings, Office of	0	\$0	0	\$0	8
Financial Management, Office of	29	\$20,184	2	\$720	88
Minority & Women Enterprises, Office of	0	\$0	0	\$0	2
Parks and Recreation Commission	36	\$10,551	8	\$2,400	200
Public Disclosure Commission	0	\$0	0	\$0	0

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State Agencies	Reductions	Estimated Annual Savings	Optimizations	Expected Annual Savings	Remaining Number of Cell Devices
Public Employment Relations Commission	0	\$0	0	\$0	22
Pollution Liability Insurance Agency	0	\$0	0	\$0	0
Puget Sound Partnership	6	\$3,277	5	\$900	28
Recreation & Conservation Office	0	\$0	7	\$912	8
Auditor, Office of State	25	\$25,504	0	\$0	41
Community & Technical Colleges, State Board for	5	\$3,718	0	\$0	0
State Conservation Commission	3	\$1,330	0	\$0	15
Blind, School for the	0	\$0	0	\$0	17
Traffic Safety Commission	4	\$2,832	0	\$0	7
Transportation Improvement Board	0	\$0	0	\$0	2
Utilities and Transportation Commission	7	\$3,600	8	\$540	71
Workforce Training & Education Coordinating Board	7	\$5,040	0	\$0	9
Washington Health Care Facilities Authority	0	\$0	0	\$0	2
Washington Horse Racing Commission	0	\$0	0	\$0	0
Historical Society, Washington State	3	\$1,560	0	\$0	6
Washington School for the Deaf	8	\$2,000	10	\$1,500	10
State Patrol, Washington	43	\$16,000	752	\$64,900	925
Totals	1,563	\$610,192	2,213	\$325,027	16,752

Appendix B: Management Response - Agency Reductions and Optimizations (September 2011)

State Agencies	Reductions	Optimizations	Reductions and Optimizations	Estimated Annual Savings
Social and Health Services, Department of	1,113		1,113	\$303,400
Corrections, Department of	430	547	977	\$258,722

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Transportation, Department of	58	206	264	\$88,269
Labor & Industries, Department of	142		142	\$43,344
Licensing, Department of	81		81	\$21,119
Ecology, Department of	42		42	\$11,815
Financial Institutions, Department of	21		21	\$5,896
Totals	1,887	753	2,640	\$732,565